

## **Tony Hake**

Tony Hake is Product Delivery Division Director within FEMA's Federal Insurance Directorate. Federal Insurance aligns and simplifies flood insurance delivery for policyholders and property owners.

Led by Tony, the Product Delivery Division includes four branches: Claims, Direct Service Branch, Industry Management, and Underwriting. Together, these branches lead and oversee the multitude of private entities that aid FEMA in the delivery of the National Flood Insurance Program (NFIP) through a unique public-private partnership. The Division also actively engages with policyholders, Congress, OMB, other government agencies, state insurance commissioners, across FEMA headquarters, regional and field offices, and with other related industry groups, organizations and committees.

In addition, Tony is Program Manager for the Federal Insurance and Mitigation Administration's NFIP Transformation effort. This effort includes Risk Rating 2.0, New NFIP Policy Forms, PIVOT Integration and Change Management across the FIMA Program lines with a focus of making the program more transparent and easier to use.