October 21, 2011

The Honorable Timothy Geithner Secretary U.S. Department of Treasury Internal Revenue Service 1111 Constitution Ave., NW Washington, DC 20224 *Attention*: REG-140038-10

The Honorable Hilda Solis Secretary U.S. Department of Labor Employee Benefits Security Administration 200 Constitution Ave., NW Washington, DC 20210 *Attention*: RIN 1210-AB52

The Honorable Kathleen Sebelius Secretary U.S. Department of Health and Human Services 200 Independence Ave., SW Washington, DC 20101 *Attention*: CMS-9982-P

Submitted via the Federal Regulations Web Portal, http://www.regulations.gov

RE: Notice of Proposed Rulemaking: Summary of Benefits and Coverage and the Uniform Glossary (76 Fed. Reg. 52442 [August 22, 2011]).

Dear Secretaries Geithner, Solis and Sebelius:

We are writing to share our concerns with you about the notice of proposed rulemaking (NPRM) to implement Section 2715 of the Affordable Care Act (ACA) on the issuance of a summary of benefits and coverage (SBC) and a uniform glossary of health plan terms (76 Fed. Reg. 52442). In particular, we urge that an immediate communication be issued to assure employers that adequate time will be provided for compliance with these provisions. We also urge that a safe harbor be established to allow the requirements of Section 2715 to be implemented in a way that is consistent with current and effective practices already in place among employer-sponsored health plans, and we recommend a simpler approach to implementing the portion of the rules which call for plan participants to obtain "coverage facts labels" on selected health conditions.

We ask the Agencies to recognize that the finite resources available for employee benefits must be carefully utilized so that the 94% of large employers (over size 50) that currently offer coverage can continue to offer such coverage.¹ Therefore, we urge the final rules be modified so that they do not impose unnecessary expenses onto employer-sponsored health coverage. Employers need flexibility to meet the challenges expected of them under the new law, but also to continue leading innovation in benefit designs that are highly valued by our employees, drive quality and contain costs. Our ultimate goal is affordable, quality health care for our employees.

Recommended Solutions: To avoid negative implications, we recommend:

- 1) Immediate announcement of implementation extension: The ACA required the Agencies to develop the standards for the summary of benefits no later than March 23, 2011, and a corresponding deadline for health insurers and health plans to begin issuing the summaries no later than March 23, 2012. While the Agencies did not meet their statutory deadline, the NPRM would require insurers and plans to meet the March 23, 2012 deadline, when no final rule has yet been issued. This compressed timeline is inadequate to make the complicated system and program changes necessary to implement these regulatory requirements. In addition, employers and insurers require a final rule in order to implement. We recommend that implementation not begin until 18 months after the issuance of a final rule. However, it is important that the agencies announce the extension immediately, and not wait until the final rule is issued.
- 2) A safe harbor for insured and self-funded plans in the large group market. Large employers are sophisticated purchasers and customize their benefit options to meet the needs of their employees. As a result, 88 percent of individuals are satisfied with their health coverage.²

Large employers have honed, customized and detailed open enrollment materials to accurately reflect their employees' health plan choices and to properly communicate with their employees. Employers believe these materials allow employees to better select coverage options that best suit their needs and budgets. Imposing a standardized form for each of their benefit designs would be very costly, add little value beyond the disclosure and comparison tools already available to employees, and could end up confusing employees rather than achieving the goal of allowing them to make clear decisions about their health plan options.

Given that health care costs are increasing by an average of about 9 percent per year and that all employers struggle to keep health coverage as affordable as possible for employees, any new administrative requirements must be implemented as seamlessly and efficiently as possible. Therefore, we strongly recommend that a safe harbor be included in the final rule which would allow large employers the flexibility they need to meet the SBC content requirements of Section 2715 through the information tools and materials that are commonly and successfully used today to inform employees of their benefits choices. The safe harbor should also include non-traditional large group plans such as student health coverage and expatriate coverage.

3) Establish a simplified program for the coverage facts label: The current construct of the coverage facts label would unnecessarily add significant costs to health coverage. We believe an alternative delivery mechanism could efficiently deliver the coverage facts label to consumers.

For example, issuers could establish an invisible internet link to a tool developed by HHS that would produce coverage facts labels. Consumers could input key cost sharing variables (e.g., deductible, out of pocket maximum) onto an online form that would be available on any insurer website. The cost sharing inputs would then be seamlessly submitted in real time to the HHS program which would return a HHS coverage facts label to the consumer online.

We appreciate the opportunity to comment on the Summary of Benefits and Coverage and the Uniform Glossary NPRM. We hope that you take these comments into consideration as you develop a final rule which will impose fewer burdens and costs on the health coverage provided by employer-sponsored plans for more than 160 million Americans.³

Sincerely,

Absolute Resource Solutions Alief Independent School District (ISD) American Airlines American Benefits Council American Hotel & Lodging Association American Staffing Association Applied Materials Ascena Retail Group Associated Builders and Contractors, Inc. Associated General Contractors of America Autozone Bartlett and Company Black, Gould & Associates Blair County Chamber of Commerce Brazoria County Government, Angleton, Texas **Brick Industry Association** Brinker CarMax CIAB Coalition for Affordable Health Coverage College and University Professional Association for Human Resources Con-Way Inc. Costco Wholesale CVS Caremark Delta Airlines, Inc. Food Marketing Institute Harris County, Texas Hobby Lobby Stores, Inc. The Home Depot Houston Independent School District HR Policy Association (HRPA) International Franchise Association Lafarge North America, Inc. Liberty Mutual Insurance Group Maritz. LLC Medco Health Solutions, Inc. National Association of Health Underwriters (NAHU) National Association of Manufacturers

National Association of REALTORS ® National Association of Wholesaler-Distributors National Business Group on Health National Council of Chain Restaurants National Retail Federation National Rural Electric Cooperative Association National Ski Areas Association Nationwide Mutual Insurance Company Nordstrom Paul Hastings, LLP Penske Trucking Lease Co. LP Phoenix Companies, Inc. Pinnacle Claims Management, Inc. Praxair, Inc. Quest Diagnostics REI **Retail Industry Leaders Association** The Reynolds and Reynolds Company RJ Dutton, Inc. Small Business and Entrepreneurship Council Society for Human Resource Management Southside Bancshares, Inc. State of Indiana, State Personnel Department T. Ross Brown and Associates UPS U.S. Chamber of Commerce **VSP** Vision Care Waste Management, Inc. Western Growers Association Yale New Haven Health System Yale University

¹ Kaiser Family Foundation (KFF) and the Health Research & Educational Trust (HRET). Employer Health Benefits 2011 Annual Survey (September 2011).

Mathew Greenwald & Associates for the Employee Benefit Research Institute, May 2009.

³ Kaiser Family Foundation, Health Care Costs, October 20, 2011, http://www.kff.org/insurance/index.cfm.