



NATIONAL
ASSOCIATION *of*
REALTORS®

Never Underestimate Your Client's Flood Risk

DATE:
11/06/2016

TIME:
11:00 AM – 12:30 PM

LOCATION:
**Orange County
Convention Center West
Room W307 A**

***Everyone has flood risk!
It can and does flood anywhere
and everywhere in the United States.***

This course provides a broad-based look inside the National Flood Insurance Program and how you can help your clients with flood insurance and flood risk issues.

After completing this course you will be able to:

- > Know how to communicate with your client about flood risk and flood insurance purchase
- > Locate key flood insurance resources to educate your clients
- > Identify processes to assist clients with flood mapping issues and disputes



SPEAKER

Melanie Graham

*Senior Training Manager, H2O Partners
FEMA Training Contractor*



MODERATOR

Maria Wells

*NAR Insurance Committee Chair,
2016 President-elect of Florida REALTORS*